

Refund Policy

Effective Date: 09 July 2025

At WEBELEVATE TECHNOLOGIES PRIVATE LIMITED, we are committed to providing high-quality services that align with your expectations. However, we recognize that certain situations may warrant a refund. This policy outlines the conditions under which a refund may be requested and processed.

1. Eligibility for Refunds

Refund requests will be considered under the following circumstances:

- If the service is cancelled before any work has commenced.
- If the service delivered is incomplete or does not align with the initially agreed-upon terms in the quote.

2. Refund Calculation

Refund amounts will be calculated based on:

- The total quoted amount shared at the start of the project.
- The percentage of work completed at the time of the refund request.
- Any non-recoverable expenses incurred for tools, resources, or third-party services.
- Refund Formula:
- $\text{Refund Amount} = \text{Total Quoted Amount} \times (1 - \text{Percentage of Work Completed}) - \text{Non-Recoverable Costs}$

3. Non-Refundable Situations

Refunds will not be issued under the following conditions:

- If the service has been fully delivered as per the agreed scope.
- If a substantial portion of the work has been completed and meets quality standards.
- If the refund request is made after the service completion period.

4. Refund Request Process

- All refund requests must be submitted in writing to accounts@webelevatetechnologies.com within 7 days of the issue arising.
- Our team will review the request and respond with a resolution within 14 business days.
- If approved, the refund will be processed using the original payment method within 7 business days from approval.

5. Contact Information

- For any questions or clarifications regarding this policy, please reach out to us at:
-  Email: info@webelevatetechnologies.com
-  Phone: +91 8982117629

Note: This policy is subject to change at our sole discretion without prior notice. Please check this page regularly for any updates.